

**Addendum**  
**to the**  
**Master Articulation Agreement**  
**by and between**  
**Ohio University and Terra State Community College**

This Addendum to the Master Articulation Agreement (“Addendum”) is entered into on July 1, 2019 (the “Effective Date”) by Ohio University (“University”), with an address of Athens, OH 45701; and Terra State Community College (“College”), with an address of 2830 Napoleon Rd., Fremont, OH 43420, collectively referred to as the “Parties.”

**WHEREAS**, University and College entered into a Master Articulation Agreement effective July 1, 2017 (“Agreement”);

**WHEREAS**, the Parties wish to supplement the Agreement to allow for students of the College to be eligible for articulated course credits at University; and


**WHEREAS**, the terms contained in this Addendum are specific to the degree program at each institution as set forth below.


**NOW, THEREFORE**, in consideration of the promises and mutual covenants contained in this Agreement, and of other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

1. **Degree Program(s)**.
  - a. College: **Completed associate degree or 60 semester hours** (“College Degree Program”)
  - b. University: **Bachelor of Applied Human and Consumer Sciences** (“University Degree Program”)
2. **Term**. This Addendum will commence on July 1, 2019 and terminate on June 30, 2021.
3. The University Degree Program will be delivered in the following modality(ies): On campus and online course offerings.
4. The College Degree Program is accredited by the following accrediting body/program certification: Higher Learning Commission.
5. Designated representatives from each institution will confer annually to review this Addendum as necessary, based on curriculum changes. Articulation courses may be added or removed from the articulation table at that time.
6. This Addendum defines a pathway by which a student could articulate the College Degree Program into the University Degree Program. Due to individual student factors, including but not limited to part-time or full-time status, need for developmental coursework, scheduling and availability of courses, all students may not be able to complete the listed pathway in the time projected. This Addendum does not guarantee the completion of a baccalaureate in four years, or in two years beyond the associate degree level.

**SIGNATURES**


By signing below, each party acknowledges its agreement with the terms and conditions of this Agreement and each signatory represents and warrants that he/she is authorized to sign on behalf of and bind his/her party to all of the terms and conditions of this Agreement as of the Effective Date.

  
\_\_\_\_\_  
Dr. Renée Middleton 5/28/19  
Ohio University, Dean, The Gladys W. and David H. Patton College of Education [date]


  
\_\_\_\_\_  
Maureen Coon, M.Ed. 5-23-19  
Ohio University, Assistant Dean for Students and Academic Advising, The Gladys W. and David H. Patton College of Education

  
\_\_\_\_\_  
Dr. Beth VanDerveer 5/14/2019  
Ohio University, Department Chair, Department of Human and Consumer Sciences [date]

  
\_\_\_\_\_  
Robin Ambrezy 4/25/2019  
Ohio University, Program Coordinator, Department of Human and Consumer Sciences [date]

  
\_\_\_\_\_  
William Taylor 4/17/19  
Terra State Community College, Interim Vice President for Academic Affairs [date]

Approved as to form:

  
\_\_\_\_\_  
Jessica Holliday 4/24/19  
Ohio University, Interim Associate Director for Transfer Credit & Articulation Management [date]



## Terra State Community College – Ohio University Plan

### Bachelor of Applied Human and Consumer Services in Customer Service Leadership Pathway

The Customer Service Leadership major leads to a Bachelor of Applied Human and Consumer Sciences. This is a bachelor completion degree, appropriate for students who have earned an associate's or technical degree and/or at least 60 semester hours at an accredited institution. This degree can provide advancement opportunities in many different fields such as hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology. Students have also used this degree as a stepping-stone into graduate programs. This degree focuses on employer-to-customer and employee-to-employee relationships. The key customer service leadership concepts such as empathy, emotional intelligence, communication and awareness are applied in a variety of industries.

#### Online Convenience. Ohio University Quality.

- A flexible degree that allows students to attend full-time or part-time.
- Competitively priced e-campus rates.
- Quality online courses with concepts that can be applied to diverse work settings.

### Admission Requirements

- Completed associate degree from a regionally accredited college or university or 60 or more semester hours.
- Combined 2.0 gpa from all prior college-level coursework.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended

#### Application Information

Apply [online](#) (\$25 non-refundable application fee due at application)

Submit all college-level transcripts to:

Undergraduate Admissions

Ohio University

Chubb Hall 120

1 Ohio University Drive

Athens, OH 45701

### Ohio University Contact Information

Alicia Watts

[wattsa1@ohio.edu](mailto:wattsa1@ohio.edu)

740.593.4121

E-mail general questions to

[transfer@ohio.edu](mailto:transfer@ohio.edu)

For more information on the partnership

With Terra State Community College, visit <https://www.ohio.edu/terra>



OHIO  
UNIVERSITY

Undergraduate Admissions  
Chubb Hall 120  
1 Ohio University Drive  
Athens OH 45701-2979

T: 740.593.4100  
[www.ohio.edu](http://www.ohio.edu)



## Degree Requirements

To qualify for the Bachelors of Applied Human and Consumer Sciences in Customer Service Leadership major, a student must have completed all Ohio University graduation requirements: general education, College, major, minor, and residency. Students must complete minimum of 30 semester credit hours of Ohio University credit; **elective hours may be required**; minimum of 50% of the major course requirements at Ohio University; and total hours for graduation (120 semester hours) with a 2.0 gpa.

### Tier I General Education Requirements

Courses completed through Terra State or OHIO online

General education requirement courses that may also satisfy program requirements are inside brackets.

OHIO Course Name	OHIO Course Number	Terra State Course Number
Tier I English Composition (1E)	[ENG 1510]	[ENGL 1020]
Tier I Quantitative Skills (1M)	Any Tier I Math Course	Any Tier I Math Course
Tier I Junior Composition (1J) (OHIO Online only)	CONS 3450J	

### Tier II General Education Requirements

Courses completed through Terra State or OHIO online

Complete 21 semester hours with a minimum of 2 credit hours in each of the 6 areas

General education requirement courses that may also satisfy program requirements are inside brackets.

Courses marked with an asterisk (\*) will default to count towards 2HL, but may satisfy 2CP requirements. Please work with the student services office within the academic college to make adjustments, if necessary.

OHIO Course Name	OHIO Course Number	Terra State Course Number
Choose one of the following Applied Science & Math courses (2AS):		AGR 2000; BIO 2100; MTH 2411, MTH 2510, MTH 2520
Choose one of the following Cross-Cultural Perspectives courses (2CP) (Reference General Education Equivalency Guide for approved language options):		GEO 1110; HIS 1010, 1020; SOC 2500
Choose one of the following Fine Arts courses (2FA):		ART 1010, ART 1030; HUM 1410, HUM 2010; MUS 1010, MUS 1020
Choose one of the following Humanities & Literature courses (2HL):		HIS 1010, HIST 1020; PHL 1010; SPE 2010
Choose one of the following Natural Sciences courses (2NS):		BIO 1230+1235, BIO 1240+1245, BIO 1720+1725, BIO 2010+2015, BIO 2020+2025; CHM 1010+1015, CHM 1610+1615, CHM 1620+1625; GEO 1200; PHY 1310+1315, PHY 1320+1325, PHY 2330+2335, PHY 2340+2345



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www.ohio.edu



## Tier II General Education Requirements

Courses completed through Terra State or OHIO online

Continued

General education requirement courses that may also satisfy program requirements are inside brackets.

OHIO Course Name	OHIO Course Number	Terra State Course Number
Choose one of the following Social Sciences courses (2SS):		ECO 2010, ECO 2020; HIS 1050, HIS 1060; PLS 1000; PSY 1210; SOC 2010; SWK 1010

## Customer Service Majors Courses

Choose no more than 3 total courses at Terra State Community College

### Customer Service Core

Complete all of the following courses through OHIO Online with a 2.0 or better overall GPA

General education requirement courses that may also satisfy program requirements are inside brackets.

OHIO Course Name	OHIO Course Number	Terra State Course Number
Families as Consumers in Global Communities (CONS 2500 will satisfy 25S requirement)	[CONS 2500]	
Human Resources for Customer Service Professions	CONS 3100	
Career Development for Customer Service Professions;	CONS 3890 or RFPD 3890	
Workshop in Customer Service ; Principles of Customer Service	CONS 4953 or CONS 3250	
Internship	CONS 4915 or RHT 4920 or RFPD 4910	

## Additional Requirements

Complete all of the following courses through Terra State or OHIO Online

OHIO Course Name	OHIO Course Number	Terra State Course Number
Diversity (choose two)	AAS 1060, AAS 1100, AAS 2100, [COMS 1030], COMS 2050, COMS 2060, COMS 4060, COMS 4100, COMS 4110, COMS 4200, PSY 3440, RFPD 1100, T3 4772, WGSS 1000	[SPE 2010], SPE 2200
Ethics (choose two)	[PHIL 1300], PHIL 2400, PHIL 3550, RFPD 4800	[PHL 1010]
Leadership and Organization (choose two)	COMS 4050, MKT 2400, MKT 2020, MGT 2000, T3 4725	MRT 1010
Tier III General Education Requirement (T3)	T3 4725 or T34925 or T3 4772 or RFPD 4800	
Complete at least 30 hours at the 3000- or 4000-level	Work with Academic Advisor for appropriate course selection	



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The information on this guide is based off of the catalog requirements posted in the 2019-2020 Ohio University catalog and related Terra State Community College equivalents as of the Last Updated date. All information is subject to change without notice. Students are responsible for tracking their degree completion on their DARS and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with CPM/Advisor to discuss course selection based on offered options.

Last Updated: 2/25/2019



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